

APPLY AT:

Community Recovery Hotline 1800 173 349

WWW.QLD.GOV.AU/Community/Disasters-Emergencies/Recovery-After-Disaster/



MICHELLE LANDRY MP
Federal Member for **Capricornia**

07 4922 6604 @ Michelle.Landry.mp@aph.gov.au Michelle Landry MP

Authorised by Michelle Landry MP, The Swan, 159 Denison Street, Rockhampton QLD 4700

Official Name	Type of Funding	What the Funding is	Amount	Who provides?	Who's eligible	Contact
Immediate Hardship Assistance	Assistance for food, clothing, accommodation and medical supplies	<ul style="list-style-type: none"> • Not income tested • One off payment • Must meet the following criteria <ul style="list-style-type: none"> ○ Live or are stranded in the disaster zone, ○ Be unable to meet your immediate essential needs or seek support from family or friends, ○ <u>Be directly affected by the disaster through one or more of the following:</u> <ul style="list-style-type: none"> ➢ Direct physical damage to your home ➢ Loss of essential contents, or be isolated from your home for more than 48 hours ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	\$180 for individuals and Up to \$900 for families	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 <u>WWW.QLD.gov.au/Community/Disasters-Emergencies/Recovery-After-Disaster/</u> QLD Government Dept of Communities LOCAL Number – 07 4938 6996	Individuals in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton following suburbs <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton 	For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Essential Services Hardship Assistance	Assistance for service loss	<ul style="list-style-type: none"> ▪ Not income tested ▪ To meet their immediate needs where they have experienced loss of one or more essential service ▪ Need to be without service for more than 5 days ▪ Eligibility <ul style="list-style-type: none"> ○ Be directly impacted by the loss of 1 or more essential services for more than 5 days as a direct result of an eligible disaster ○ Be suffering hardship ○ Experienced loss of: <ul style="list-style-type: none"> ➢ Electricity ➢ Gas ➢ Water ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	\$150 per person and Up to \$750 for a family of 5	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 <u>WWW.QLD.gov.au/Community/Disasters-Emergencies/Recovery-After-Disaster/</u> QLD Government Dept of Communities LOCAL Number – 07 4938 6996	Individuals in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton following suburbs <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton 	For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Official Name	Type of Funding	What the Funding is	Amount	Who provides?	Who's eligible	Contact
Essential Household Contents Grant	Assistance for uninsured household contents	<ul style="list-style-type: none"> • Income tested • Assistance for repair or replacement of uninsured essential household content, such as <ul style="list-style-type: none"> ○ Bed's ○ Linen ○ Whitegoods ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Up to \$1,765 for individuals Up to \$5,300 for families	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 <u>WWW.QLD.gov.au/Community/Disasters-Emergencies/Recovery-After-Disaster/</u> QLD Government Dept of Communities LOCAL Number – 07 4938 6996	Individuals in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton following suburbs <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton 	For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Official Name	Type of Funding	What the Funding is	Amount	Who provides?	Who's eligible	Contact
Structural Assistance Grants	Assistance for uninsured homes	<ul style="list-style-type: none"> • Income tested • One off Payment • To repair damage to primary place of residence <ul style="list-style-type: none"> ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Up to \$10,995 for single adult Up to \$14,685 for couples / families	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 <u>WWW.QLD.gov.au/Community/Disasters-Emergencies/Recovery-After-Disaster/</u> QLD Government Dept of Communities LOCAL Number – 07 4938 6996	Individuals in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton following suburbs <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton • 	For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Official Name	Type of Funding	What the Funding is	Amount	Who provides?	Who's eligible	Contact
Essential Services Safety and Reconnection Scheme	Assistance for reconnection of essential services	<ul style="list-style-type: none"> • Income tested • Grants for safety inspections and repair work for <ul style="list-style-type: none"> ○ Electricity ○ Gas ○ Sewerage / Septic systems ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Up to \$200 for safety inspections Up to \$4,200 for repair work	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 <u>WWW.QLD.gov.au/Community/Disasters-Emergencies/Recovery-After-Disaster/</u> QLD Government Dept of Communities LOCAL Number – 07 4938 6996	Individuals in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton following suburbs <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton 	For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Concessional interest rate loans (Direct damage) for small businesses ONLY	Assistance for small businesses or primary producers directly damaged	<ul style="list-style-type: none"> • Concessional Interest Rate Loan • Assistance to recover from disaster event, for example <ul style="list-style-type: none"> ○ Repairing damaged plant, equipment or buildings ○ Replacing damaged plant, equipment or buildings ○ Replacing lost stock and livestock ○ Supplying feed for up to one month ▪ Individuals within Mackay and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton and Livingstone Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Maximum loan of \$250,000	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline <u>1800 173 349</u> Administered by QRAA 1800 623 946	Small Businesses in the following Local Government Area's ONLY Mackay Whitsundays Livingstone Rockhampton <i>following suburbs</i> <ul style="list-style-type: none"> • Allenstown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgelands • Rockhampton City • Wandal • West Rockhampton 	Apply for this through QRAA 1800 623 946 For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Concessional interest rate loans (Direct damage) for primary producers ONLY	Assistance for small businesses or primary producers directly damaged	<ul style="list-style-type: none"> • Concessional Interest Rate Loan • Assistance to recover from disaster event, for example <ul style="list-style-type: none"> ○ Repairing damaged plant, equipment or buildings ○ Replacing damaged plant, equipment or buildings ○ Replacing lost stock and livestock ○ Supplying feed for up to one month ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Maximum loan of \$250,000	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 Administered by QRAA 1800 623 946	Primary Producer's in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton <i>following suburbs</i> <ul style="list-style-type: none"> • Allentown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgelands • Rockhampton City • Wandal • West Rockhampton 	Apply for this through QRAA 1800 623 946 For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/ Disasters-Emergencies/ Recovery-After-Disaster/

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Essential working capital loans (loss of income) for small businesses (including non-profit organisations) and primary producers	Assistance for small businesses or primary producers with a loss of income	<ul style="list-style-type: none"> • Concessional Interest Rate Loans for essential working capital • For those who suffered a significant loss of income as a consequence of Tropical Cyclone Debbie • Can be used to help continue operations for up to 12 months, covering <ul style="list-style-type: none"> ○ Salaries and wages ○ Paying creditors ○ Paying rent or rates ○ Procuring fodder or water for livestock or produce (primary producers) ○ Procuring alternative logistics solutions, such as transportation of livestock or produce (primary producers) ○ Fuel and other supplies essential to the business ▪ Individuals within Mackay and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Maximum loan of \$100,000	<p>NDRRA (75% Federal, 25% State)</p> <p>Apply through QLD State Government Community Recovery Hotline 1800 173 349</p> <p>Administered by QRAA 1800 623 946</p>	<p>Small Businesses, Primary Producers and Non-Profit's in the following Local Government Area's ONLY Mackay Whitsundays Rockhampton <i>following suburbs</i></p> <ul style="list-style-type: none"> • Allenstown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgelands • Rockhampton City • Wandal • West Rockhampton 	<p>Apply for this through QRAA 1800 623 946</p> <p>For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/ Disasters-Emergencies/ Recovery-After-Disaster/</p>

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Concessional interest rate loans (Direct damage) for non-profit organisations	Assistance for non-profit organisations directly damaged	<ul style="list-style-type: none"> • Concessional Interest Rate Loan and grant available • To assist non-profit organisations recover from Tropical Cyclone Debbie, for example <ul style="list-style-type: none"> ○ Repairing damaged plant, equipment or buildings ○ Replacing damaged plant, equipment or buildings ○ Replacing lost stock and livestock ○ Supplying feed for up to one month ▪ Individuals within Mackay and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Maximum loan of \$100,000 And Grant up to \$5,000	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 Administered by QRAA 1800 623 946	Small Businesses, Primary Producers and Non-Profit's in the following Local Government Area's ONLY Mackay Whitsundays Livingstone Rockhampton <i>following suburbs</i> <ul style="list-style-type: none"> • Allenstown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgeland • Rockhampton City • Wandal • West Rockhampton 	Apply for this through QRAA 1800 623 946 For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/ Disasters-Emergencies/ Recovery-After-Disaster/

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Freight subsidies for primary producers	Freight subsidies for primary producers	<ul style="list-style-type: none"> • Assistance for movement of <ul style="list-style-type: none"> ○ Emergency fodder for livestock ○ Building or fencing materials ○ Machinery or equipment ○ Fuel ○ Animals purchased for restocking ○ Transport of produce to market ▪ Individuals within Mackay, Isaac and Whitsunday Local Government Area's have until Sunday 23 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government ▪ Individuals within Rockhampton Local Government Area's have until Wednesday 12 April 2017 to apply <ul style="list-style-type: none"> ○ This date is subject change, as determined by the Queensland Government 	Up to \$200 for safety inspections Up to \$4,200 for repair work	NDRRA (75% Federal, 25% State) Apply through QLD State Government Community Recovery Hotline 1800 173 349 Administered by QRAA 1800 623 946	Small Businesses, Primary Producers and Non-Profit's in the following Local Government Area's ONLY Mackay Whitsundays Isaac Livingstone Rockhampton <i>following suburbs</i> <ul style="list-style-type: none"> • Allenstown • Alton Downs • Berserker • Depot Hill • Gracemere • Kawana • Koongal • Lakes Creek • Milman • Park Avenue • Pink Lily • Port Curtis • Ridgelands • Rockhampton City • Wandal • West Rockhampton 	Apply for this through QRAA 1800 623 946 For more information, contact the Community Recovery Hotline 1800 173 349 WWW.QLD.gov.au / Community/Disasters-Emergencies/Recovery-After-Disaster/

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Disaster Recovery Payment (DRP)	Centrelink Disaster Assistance	<ul style="list-style-type: none"> • One off payment to assist if significantly affected by a disaster • Eligibility <ul style="list-style-type: none"> ○ An Australian resident ○ 16 years or older ○ Experienced one or more of the following: <ul style="list-style-type: none"> ▪ You have been seriously injured ▪ You are the immediate family member of an Australian citizen who died ▪ At least 25% of the interior of your principle place of residence has been affected ▪ At least 25% of the interior of your principle place of residence has been exposed to the elements ▪ Your principle place of residence has been destroyed or must be demolished ▪ The interior of your residence has been affected by sewerage contamination ▪ Your principle place of residence has been declared structurally unsound ▪ You are the principal carer of a dependent child who has experienced any of the above 	\$1,000 per adult and \$400 for each child under 16	<p>Centrelink Payment</p> <p>Apply through Department of Human Services (Centrelink) – either 180 22 66 or in person at service centre</p> <p>Apply by 30 September 2017 for Whitsundays</p> <p>Apply by 7 October 2017 for Mackay</p>	<p>Mackay Local Government Area</p> <ul style="list-style-type: none"> ▪ Applications close Saturday 30 September 2017 <p>Whitsunday's Local Council Area</p> <ul style="list-style-type: none"> ▪ Applications close Saturday 7 October 2017 	<p>Apply through Centrelink – either 180 22 66 or in person at service centre</p> <p>Bowen 53 George Street Bowen QLD 4805</p> <p>Mackay The Hub @ Greenfields 12 Greenfields Boulevard Mount Pleasant QLD 4740</p> <p>Rockhampton 190 – 194 Musgrave Street Rockhampton QLD 4700</p>
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<p>Disaster Recovery Allowance (DRA)</p>	<p>Centrelink Disaster Assistance</p>	<ul style="list-style-type: none"> • Maximum of 13 week payment • Their income has been affected as a direct result of a declared disaster • Eligibility <ul style="list-style-type: none"> ○ You are 16 years of age ○ an <u>Australian resident</u> or the holder of a permanent or <u>Special Category visa</u> ○ You derive an income by working in the affected area or reside in the affected area ○ You have experienced a loss of income as a direct result of Tropical Cyclone Debbie – March 2017 ○ You are not receiving an income support payment or pension such as <u>Age Pension</u>, <u>Newstart Allowance</u>, <u>Farm Household Allowance</u>, or a <u>Service Pension</u> from the Department of Veterans' Affairs for the same period you are claiming this payment ○ Your income is less than the relevant income threshold amount in the fortnight following the loss of income <p>If you are a member of a couple, you can both receive this payment if you each qualify in your own right.</p> <ul style="list-style-type: none"> • <u>As at 20 March 2017 - Aged 22 years and over</u> <ul style="list-style-type: none"> ○ Single, no children - \$535.60 ○ Single, dependent child, principal carer - \$579.30 ○ Single, dependent child, but not principal carer - \$579.30 ○ Partnered (each person) - \$437.50 ○ Partnered with dependents - \$480.50 • <u>As at 1 January 2017 - Aged 16 - 21 years</u> <ul style="list-style-type: none"> ○ Single, under 18 living at home - \$239.50 ○ Single, 18-21 living at home - \$288.10 ○ Single or partnered away from home - \$437.50 ○ Partnered with dependants - \$480.50 ○ Single with dependents - \$573.30 		<p>Centrelink Payment</p> <p>Apply through Department of Human Services (Centrelink) – either 180 22 66 or in person at service centre</p> <p>Apply by 30 September 2017 for Whitsundays</p> <p>Apply by 7 October 2017 for Mackay</p>	<p>Mackay Local Government Area</p> <ul style="list-style-type: none"> ▪ Applications close Saturday 30 September 2017 <p>Whitsunday's Local Council Area</p> <ul style="list-style-type: none"> ▪ Applications close Saturday 7 October 2017 	<p>Apply through Centrelink – either 180 22 66 or in person at service centre</p> <p>Bowen <i>53 George Street Bowen QLD 4805</i></p> <p>Mackay <i>The Hub @ Greenfields 12 Greenfields Boulevard Mount Pleasant QLD 4740</i></p> <p>Rockhampton <i>190 – 194 Musgrave Street Rockhampton QLD 4700</i></p>
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