



Working with Aboriginal and Torres Strait Islander peoples

****EMPLOYMENT & TRAINING INCENTIVES FOR EMPLOYERS****

APPRENTICE & TRAINEE INCENTIVES UNDERTAKING CERTIFICATE III OR HIGHER QUALIFICATIONS

- \$1,500 commencement incentive
- \$2,500 completion incentive once completed

ADDITIONAL APPRENTICESHIP INCENTIVES CERTIFICATE III QUALIFICATIONS

- \$1,500 for School based apprentice/trainee or apprentices/ trainees working in rural or regional area
- \$4,000 for apprentices aged 21years or older and working towards an occupation on the National Skills Needs List
- \$1,500 for apprentices aged 45years and over.

APPRENTICE & TRAINEE INCENTIVES UNDERTAKING CERTIFICATE II QUALIFICATIONS

- \$1,500 base commencement and completion incentive

ADDITIONAL INCENTIVES FOR CERTIFICATE II QUALIFICATIONS

- \$1,500 additional commencement for School based traineeships
- \$1,500 additional commencement for people aged 45years and older
- \$750 additional completion if the apprentice is employed by a Group Training Organisation

AUSTRALIAN APPRENTICE WAGE SUBSIDY TRIAL – PHASE 1 AND 2

Phase 1 of the Australian Apprentice Wage Subsidy trial is available to employers who sign-up and commence an Australian Apprentice from 1 January 2019 and until 1630 sign-ups have occurred.

Phase 2 of the Australian Apprentice Wage Subsidy trial is available to employers who sign-up and commence an Australian Apprentice from 1 July 2019 and until 1630 sign-ups have occurred.

For additional information contact www.australianapprenticeships.gov.au

WAGE SUBSIDIES

Wage subsidies are a financial incentive to encourage employers to hire eligible participants in ongoing jobs by contributing to the initial costs of hiring a new employee. Wage subsidies can help to build a business and give employers greater flexibility in their hiring options.

UP TO \$10,000 (GST INCLUSIVE) IS AVAILABLE FOR NEW EMPLOYEES WHO ARE:

- 15 - 24 years of age,
- Indigenous Australians, or
- 50 years of age and over.



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UP TO \$6,500 (GST INCLUSIVE) IS AVAILABLE FOR NEW EMPLOYEES WHO ARE:

- 25- 29 years of age,
- parents, or
- registered with an employment services provider for 12 months or more.

For more information see the Wage Subsidies Summary factsheet: [Wage Subsidies Summary factsheet](#)

BACK TO WORK EMPLOYER INCENTIVE

Employer Support Payments of up to \$15,000 are available to eligible employers who hire an eligible unemployed jobseeker in regional or South East Queensland.

For more information including additional support payments for **Youth and Mature Aged** subsidies: <https://backtowork.initiatives.qld.gov.au/>

<i>REGIONAL</i>		<i>SOUTH EAST QUEENSLAND</i>
Employer Support Payments (\$10,000)	Employer Support Payments (\$15,000)	Employer Support Payments (\$15,000)
For a jobseeker previously unemployed between four and 52 weeks	For a jobseeker previously unemployed 52 weeks or more	For a jobseeker previously unemployed 52 weeks or more
Eligible employee must have been employed between 1 July 2016 and 30 June 2020	Eligible employee must have been employed between 1 July 2016 to 30 June 2020	-
Payments are made directly to the eligible employer, in three parts	Payments are made directly to the eligible employer, in three parts:	Payments are made directly to the eligible employer in three parts
<ul style="list-style-type: none"> • Initial payment of \$3000 after four weeks of continuous employment and approval of the initial payment application • Second payment of \$3500 after 26 weeks of continuous employment with the same employer and approval of the second payment claim • Final payment of \$3500 after 52 weeks of continuous employment with the same employer and approval of the final payment claim 	<ul style="list-style-type: none"> • Initial payment of \$4500 after four weeks of continuous employment and approval of the initial payment application • Second payment of \$5250 after 26 weeks of continuous employment and approval of the second payment claim • Final payment of \$5250 after 52 weeks of continuous employment with the same employer and approval of the final payment claim 	<ul style="list-style-type: none"> • Initial payment of \$4,500 after four weeks of continuous employment and approval of the initial payment application • Second payment of \$5,250 after 26 weeks of continuous employment with the same employer • Final payment of \$5,250 on completion of 52 weeks of continuous employment with the same employer and approval of the final payment claim





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****FUNDING FOR ARTS & CULTURE PROJECTS (INC PERFORMING ARTS)****

REGIONAL ARTS DEVELOPMENT FUND

Applications online relevant Council (2018-2019 Guidelines attached)

REGIONAL ARTS AUSTRALIA

<file:///prinfnas002n/Users/IRWICA/My%20Documents/Flying-Arts-Alliance-2019-2020-Guidance-Materials.pdf>

- unable to request 100% support

INDIGENOUS REGIONAL ARTS DEVELOPMENT FUND (IRADF)

Aboriginal and Torres Strait Islander Council within Queensland (2018-2019 Guidelines attached)

SCREEN AUSTRALIA

<https://www.screenaustralia.gov.au/funding-and-support>

As per the Australian Government's Indigenous Advancement Strategy, managed by the National Indigenous Australians Agency funding guidelines under 2.4 Culture and capability identify film or other screen-based works as out-of-scope as they fall under Screen Australia.

*****Further funding opportunities further down the track may include*****

LOCATION INCENTIVE GRANTS

Department of Communication and the Arts

<https://www.grants.gov.au/?event=public.GO.viewDocuments&GOUUID=B223E0AB-E05E-EBCB-70A04466D7E06D1B>

SCREEN QUEENSLAND

<https://screenqueensland.com.au/development/development-funding/>

ARTS QUEENSLAND

<http://www.arts.qld.gov.au/backing-indigenous-arts>

COPYRIGHT AGENCY

<https://www.copyright.com.au/culturalfund/grants-for-organisations/>

AUSTRALIA COUNCIL FOR THE ARTS

<https://www.australiacouncil.gov.au/funding/>





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****SUPPORTS FOR PEOPLE AND COMMUNITIES****

FINANCIAL SUPPORT FOR JOB SEEKERS

The Australian Government's announcement on increases to some income support payments for existing and new recipients of the JobSeeker Payment (Newstart Allowance), Youth Allowance Jobseeker, Parenting Payment, Farm Household Allowance and Special Benefit for the next six months is a huge relief for those who are already struggling, and to help prevent more people from falling into the poverty trap.

<https://www.servicesaustralia.gov.au/individuals/news/more-financial-support-coronavirus-affected-job-seekers>

COMMUNITY RECOVERY HOTLINE

The Queensland Government's Department of Communities, Disability Services and Seniors has established a Community Recovery Hotline. People who choose to self-isolate can call the hotline on 1800 173 349 to register for over the phone social and emotional telephone support. Those who have been quarantined and are not able to be self-reliant and have no other means of support can call the hotline to arrange delivery of essential food and medication.

The Department has also engaged Red Cross to provide daily telephone psychosocial support to people registered with Queensland Health in home quarantine.

The Department is working with other agencies and non-government agencies to scale up to meet greater levels of demand expected throughout the state.

Anyone can call 13 HEALTH (13 43 25 84) for health advice or information in addition to the information provided on the [Queensland Health coronavirus](#) website.

Visit the Department of Communities, Disability Services and Seniors [web page](#) for more information.

SUPPORTS FOR CLIENTS

We have included an [information for clients](#) section on the COVID-19 section of Community Door to provide one central place for useful resources to help you support your clients during this crisis.

This section includes information about government support, essential services and where to go if clients can't pay their bills, domestic and family violence supports, emergency relief and health and wellbeing.

EMERGENCY VOLUNTEERING

If people are interested in volunteering to support the COVID-19 response they can register at the [Emergency Volunteering](#) website. They will contact you if your assistance is needed.

Note that all face-to-face services with Volunteering Queensland have been suspended until further notice.





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WOMEN AND CHILDREN HEALTH AND SAFETY WORKING GROUP

We have been participating in numerous stakeholder groups related to COVID-19 and have observed a lack of advocacy focussed on the issues faced by vulnerable women and children. I will convene a sector working group by teleconference on Wednesday 25 March at 10:30am. We will share relevant information that comes out of this working group with you. We have also advised the Department of Child Safety and Women that we are taking this step.

I encourage any organisations who are interested in being part of this group to contact me on covid19@qcross.org.au

HOUSING SERVICES AND SUPPORTS FOR PEOPLE AT RISK OF HOMELESSNESS

The Department of Housing and Public Works is working closely with community organisations including QCOSS to support organisations providing housing services as well as people at risk of homelessness. Over the coming days we will provide more details on this and we will keep the housing and homelessness section on the COVID-19 section of Community Door up to date.

For housing and homelessness services, notify the **Department of Housing and Public Works team on 07 3007 4455** or email hhsprogramsbc@hpw.qld.gov.au

You can find some information for clients on housing and homelessness [here](#).

HOUSING AND HOMELESSNESS COVID-19 IMMEDIATE RESPONSE FUND

Minister for Housing and Public Works Mick de Brenni announced a \$24.7 million eight-point Housing and Homelessness COVID-19 Immediate Response Fund. The funds are designed to provide an immediate package of support for Queenslanders experiencing vulnerability.

The funding package includes:

Brokerage funds for crisis accommodation and essential services.

Enhanced outreach support to people sleeping rough.

Industry fund to support specialist homelessness services and community housing providers who require casual replacement staff.

Funding for cleaning of specialist homelessness services and crisis accommodation properties, cleaning equipment and personal protective equipment.

Accommodation assistance for vulnerable people requiring self-isolation.

Fast tracking the next Dignity First Fund round - COVID-19 response.

Enhancing the Home Assist Secure program.





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Discretionary approvals of bond loans, bond loan plus and rental grants to deal with COVID-19 hardship for people not ordinarily eligible.

For more information about the allocation and expenditure of this funding, funded service providers should contact their Contract Manager in the Department of Housing and Public Works.

Find out more about the funding package [here](#).

WHAT TO DO IF YOU'RE AT RISK OF HOMELESSNESS

[Homeless Hotline](#) is a phone information and referral service for people who are experiencing homelessness or are at risk of homelessness. Call the **homeless hotline on 1800 474 753**.

[The Deck](#) is a resource hub for the housing and homelessness sector. You can find COVID-19 related housing and homelessness information through their updates page.

GOVERNMENT RESOURCES – COVID-19 STIMULUS RELIEF



CCIQ Advocacy
Webinar_COVID19_(

SUPPORT FROM THE DEPARTMENT OF EMPLOYMENT, SMALL BUSINESS AND TRAINING (DESBT)

DESBT is continuing to provide information and support to small and medium businesses as well as apprentices, trainees and their employers who have been financially impacted by coronavirus.

Full details of current Queensland and Australian Government support for small and medium businesses, apprentices, trainees and their employers is included on the Business Queensland website (www.business.qld.gov.au) and the department's website (www.desbt.qld.gov.au) or by calling the **Small Business Hotline on 1300 654 687**.

MENTORING SESSIONS

The Mentoring for Growth program currently has more than 50 mentors ready to connect with impacted small businesses. Mentors are available to provide tailored support including financial mentoring and business planning. [Register your interest](#) in a Mentoring for Growth session. Contact 1300 654 687 or m4g@desbt.qld.gov.au for more information.

FINANCIAL WORKSHOPS

Small businesses can access a series of workshops to learn about financial management and business planning. Delivered by TAFE Queensland, workshops will provide you with practical tools and skills to build business resilience. You will also have an opportunity to connect and network with other small businesses facing similar issues.



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Workshops will be delivered in several locations to support a place-based approach for the local small business community. [Register for workshops](#) in a location near you.

Details of other workshop times and locations will be posted on this website soon. For other locations, register your interest by contacting 1300 654 687 or info@desbt.qld.gov.au.

Please also keep an eye out on Business Queensland which provides up to date information to support businesses (<https://www.business.qld.gov.au/starting-business/advice-support/support/novel-coronavirus>).

SUPPORT FROM QUEENSLAND GOVERNMENT

The Queensland Government has announced a \$27.25 million package to provide immediate assistance to help Queensland manage the impacts of COVID-19. An Immediate Industry Recovery Package will assist local government, business and industry with resilience and recovery strategies to deal with and mitigate the impacts of COVID-19. The package also includes:

- Targeted financial support and advice
- Promoted Queensland locally and abroad through marketing and media activities, and
- Provides counselling and support to businesses and students.

PAYROLL TAX RELIEF PACKAGE

You may be eligible for one or more of a range of payroll tax relief measures as a result of the impacts of coronavirus (COVID-19).

Read more about the [payroll tax relief package](#).

QUEENSLAND COVID-19 JOBS SUPPORT LOANS

You may be eligible for a loan to retain employees and maintain your operations.

The \$500 million concessional loan facility will include low interest loans of up to \$250,000 for carry on finance with an initial 12-month interest free period for businesses to retain staff.

[Register your interest](#) through the Queensland Rural and Industry Development Authority or phone 1800 623 946.

SMALL AND MEDIUM BUSINESS POWER BILL RELIEF

Small and medium businesses may be eligible for a \$500 rebate off energy bills. Businesses who consume less than 100,000 kilowatt hours (kWh) will receive the rebate. This will be automatically applied on your business electricity bills.

BUSINESS PANDEMIC MANAGEMENT GUIDE

Read our information on [pandemic risk management for business](#).



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BUSINESS RENT RELIEF

Businesses who rent state government premises may be eligible for rent relief. More information will be available soon.

INDUSTRY SUPPORT

The Industry Support Package will assist large businesses through this period to ensure they will be able to scale up and service the community when economic activity improves.

Email COVID19ISP@treasury.qld.gov.au for more information.

The \$1.1 million **Market Ready** initiative will:

- Provide tailored export advice to SMEs on leveraging opportunities in the Chinese online market
- Support brand development through provision of market intelligence and expert advice for exporters looking to enter new markets
- Host China market development forums to provide practical expert advice, and
- Support for apprentices and trainees.

[Market diversification and resilience grants](#) are available for Queensland agriculture, food and fishing exporters and their critical supply chain partners, as well as industry organisations working with exporters.

\$500,000 fisheries **market diversification grants** will provide for additional infrastructure on boats or onshore facilities to help businesses pursue new market opportunities. The Queensland Government will extend the **catch area for tropical rock lobster** for three months to reduce operating costs for quota holders and enable market expansion.

The Queensland Government will temporarily waive **fishing boat license fees and quota fees** for tropical rock lobster and coral trout. There will be fees and charges relief for **tourism operators and hospitality businesses** including:

- Waiving application fees for some variations to liquor licenses
- Waiving registration fees for Inbound Tour Operators
- Waiving of Daily Fees for Commercial Activity Agreements & Permits
- Rebate on Marina Charges and Passenger Levies, and
- Deferral of Tourism Lease Rent Payment.

Read further support and advice for:

- [cleaning and disinfecting your environment](#)
- [clinicians and healthcare workers](#)
- [commercial fishers](#)
- [commercial tourism operators working in Queensland Parks and Wildlife Service-managed areas](#)
- [food and grocery businesses](#)
- [linen management in healthcare and linen services](#)
- [liquor and gaming licensees](#)
- [waste management in healthcare facilities and waste contractors.](#)



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Read more about the [Immediate Industry Recovery Package](#).

SUPPLY CHAINS SUPPORT AND ASSISTANCE FOR MANUFACTURERS

We are supporting Queensland manufacturers and businesses with their resilience and recovery strategies to continue to operate and mitigate the impacts of coronavirus (COVID-19).

If you're having difficulties accessing supplies to continue to operate, employ and meet their customer needs, [complete our supply matching request form](#). This will help us identify possible suppliers of Queensland manufactured goods and services which are vital for your business.

SUPPORT FROM FEDERAL GOVERNMENT

Under the Federal Government support is available for small and medium businesses with aggregated annual turnover under \$50 million to cover the costs of employee wages and salaries equal to 50 per cent of PAYG withheld for businesses that withhold tax. This stimulus package is handled automatically by the ATO. Refer to the attachment for additional information on eligibility.

SUPPORT FOR BUSINESS EXPORTERS

Eligible employers can apply for a wage subsidy of 50 per cent of the apprentice's or trainee's wage for 9 months from 1 January 2020 to 30 September 2020. The subsidy of up to a maximum of \$21,000 will be available. Where a small business is not able to retain an apprentice, the subsidy will be available to their new employer. The wage subsidy will be claimable for wages paid since 1 January 2020. Employers can register for the subsidy from 2 April 2020. Final claims for payment must be lodged by 31 December 2020.

The subsidy will be available to small businesses employing fewer than 20 full-time employees who retain an apprentice or trainee. Employers of any size and Group Training Organisations that re-engage an out-of-trade apprentice or trainee may be eligible for the subsidy. The apprentice or trainee must have been in-training with a small business as at 1 March 2020.

SUPPORT FOR BUSINESS INVESTMENT

Lifting the threshold to \$150,000 (from \$30,000) and expanding access to businesses with aggregated annual turnover of less than \$500 million (up from \$50 million) until 30 June 2020. The threshold applies on per asset basis, so eligible businesses can immediately write-off multiple assets.

Offering businesses a 15 month investment incentive to support their business, by accelerating depreciation deductions. Key features of the incentive including deduction of 50 per cent of the cost of an asset, with existing depreciation applying to the balance of the asset's cost. This will be available to businesses with aggregated turnover below \$500 million, purchasing certain new depreciable assets.



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SUPPORT FOR REGIONS

Support for those sectors, regions and communities that have been disproportionately affected by the economic impacts of the Coronavirus, including those heavily reliant on industries such as tourism, agriculture and education.

Full details of the package are available on the Federal Government website at:
<https://treasury.gov.au/coronavirus>.

****ONLINE RESOURCES (COVID-19 SPECIFIC)****

- **Australian Psychological Society**
Coronavirus (COVID-19) information for Australians
<https://www.psychology.org.au/COVID-19-Australians>
- **Lifeline**
Mental health and wellbeing during the Coronavirus COVID-19 outbreak
<https://www.lifeline.org.au/get-help/topics/mental-health-and-wellbeing-during-the-coronavirus-covid-19-outbreak>
- **Beyond Blue**
Looking after your mental health during the coronavirus outbreak
<https://www.beyondblue.org.au/the-facts/looking-after-your-mental-health-during-the-coronavirus-outbreak>
- **MindSpot**
Coronavirus (COVID-19)
<https://mindspot.org.au/coronavirus>
- **Head to Health**
COVID-19 Support
<https://headtohealth.gov.au/covid-19-support>

****MOBILE PHONE APPS****

- **What's Up**
Cognitive Behavioural Therapy (CBT) and Acceptance Commitment Therapy (ACT) methods to help you cope with Depression, Anxiety, Stress, and more
<https://au.reachout.com/tools-and-apps/whats-up>





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- **Smiling Mind**

A daily mindfulness and meditation guide at your fingertips

<https://www.smilingmind.com.au/>

- **Headspace**

Take a moment with a meditation

<https://www.headspace.com/covid-19>

- **Calm**

Calm provides people experiencing stress and anxiety with guided meditations, sleep stories, breathing programs, and relaxing music

<https://www.calm.com/>

- **FearTools- Anxiety Aid**

Breathe feature for calming down

<https://www.feartools.com/>

24/7 MENTAL HEALTH SERVICES

The infographic is titled "24/7 Mental Health Services" and features a clock icon. It lists six services in a grid format:

<p>Beyond Blue Anyone feeling anxious or depressed</p> <p>beyondblue.org.au 1300 22 4636</p>	<p>Kids Helpline Counselling for young people aged 5 to 25</p> <p>kidsline.com.au 1800 55 1800</p>
<p>MensLine Australia Men with emotional or relationship concerns</p> <p>mensline.org.au 1300 78 99 78</p>	<p>Open Arms Veterans and families counselling</p> <p>openarms.gov.au 1800 011 046</p>
<p>Lifeline Anyone having a personal crisis</p> <p>lifeline.org.au 13 11 14</p>	<p>Suicide Call Back Service Anyone thinking about suicide</p> <p>suicidecallbackservice.org.au 1300 659 467</p>

At the bottom, a red box contains a warning icon and the text: "Is it an emergency? If you or someone you know is at immediate risk of harm, call triple zero (000)".



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OTHER SUPPORT LINES AND INFORMATION SERVICES

- Alcohol and Drug Information Service 1800 177 833
- Counselling online (drug and alcohol) 1800 888 236
- Quitline 13 78 48
- SANE Australia 1800 18 7263
- Headspace 1800 650 890
- Youthbeyondblue 1300 22 46 36
- Veterans Support Service 1800 011 046
- PANDA (perinatal anxiety and depression) 1300 726 306
- Butterfly Foundation (eating disorders) 1800 334673
- The Eating Issues Centre (eating disorders) (07) 3844 6055
- QLife (LGBTI) 1800 184 527
- Griefline 1300 845 745

1300 MH CALL

A reminder the **CQ MHAODS 1300 MH CALL** is available 24/7 for anyone who is feeling unwell in their mental health and requires support. **1300 224 255**

13 HEALTH

If clients are having physical symptoms as noted in the attached coronavirus document, please contact 13HEALTH. **1343 2584**

