



FACT SHEET

Tourism and Hospitality Sector Hardship Support Program

Under the joint \$600 million Australian-Queensland Government COVID-19 support package, assistance is being provided to support Queensland's tourism and hospitality businesses who continue to face significant hardship.

The \$110 million Tourism and Hospitality Sector Hardship Support Program will provide grants to eligible tourism and hospitality businesses, and major tourism attractions and experiences facing significant financial hardship as a result of COVID-19 travel restrictions and interstate lockdowns.

Tourism and Hospitality Sector Hardship Grants

The Tourism and Hospitality Sector Hardship program will be extended to include a second payment for eligible businesses who receive the initial payment.

This is in addition to the \$40 million announced on 14 September, bringing the Tourism and Hospitality Sector Hardship Program to a total of \$80 million.

The level of support will increase in line with payroll size from up to \$30,000 for small businesses, up to \$50,000 for medium businesses, and up to \$100,000 for large businesses.

Grant support will be provided in two equal payments to support these eligible businesses to continue offering a viable product, retain workers and be in a position to retain and ramp-up their workforce as interstate tourism markets fully open.

Major Tourism Experiences Hardship Grant

Under the Major Tourism Experiences Hardship Grant, \$30 million is available to ensure eligible major tourism businesses, which are critical to support Queensland's economic recovery remain in business, retain staff and critical skills and can scale up when visitation returns.

These grants are targeted at the large tourism businesses across the state that are key drivers of significant interstate and/or international tourism, as well as being major employers. These include our nationally significant tourism operators and attractions, such as major theme parks and major reef tourism operators.

Eligible businesses will need to meet specified thresholds in terms of their annual turnover in Queensland and the number of people they employ in Queensland. The Department of Tourism, Innovation and Sport will pro-actively engage with Queensland's large tourism businesses across the state about their eligibility.

Major tourism enterprises that receive support under the Major Tourism Experiences Hardship Grant will not be eligible to receive a grant under the Tourism and Hospitality Sector Hardship Grant.

The Queensland Government is committed to assisting tourism and hospitality businesses experiencing financial hardship and eligible businesses for the [COVID-19 Business Support Grant](#) and/or [COVID-19 Border Business Zone Hardship Grant](#) will also be able to apply for these additional grants where eligible.

Further information on these hardship grants will continue to be provided at <https://www.dtis.qld.gov.au/our-work/tourism-hospitality-sector-hardship-program>

Businesses can also email tourism@dtis.qld.gov.au to receive an update when the program guidelines are available.